

REPORT TO THE TWENTY-SECOND LEGISLATURE
STATE OF HAWAII
2003

ON SENATE CONCURRENT RESOLUTION NO. 151, S.D. 1,
1999 LEGISLATIVE SESSION, REQUESTING THE
DEPARTMENT OF HEALTH TO SUBMIT TO THE LEGISLATURE
A REPORT ON THE STATEWIDE COMPREHENSIVE STRATEGIC PLAN
FOR SERVICES AND SUPPORTS FOR INDIVIDUALS WITH
DEVELOPMENTAL DISABILITIES OR MENTAL RETARDATION

PREPARED BY:

STATE OF HAWAII
DEPARTMENT OF HEALTH
DECEMBER 2002

EXECUTIVE SUMMARY

In accordance with Senate Concurrent Resolution No. 151, S.D. 1, of the 1999 Legislative Session, the Department of Health is submitting a report to the 2003 Legislature on the implementation, including recommendations for statutory amendments, if any, of the five-year statewide, comprehensive strategic plan for services and supports for individuals with developmental disabilities or mental retardation.

The statewide, comprehensive strategic plan included an assessment of the current system, a vision for and a philosophy of the future of developmental disabilities services in Hawaii, and outcome-based measures that include outcome statements, target areas, performance targets, milestones, and strategies to address: a) The provision of long-term care services; b) The waitlist for services; c) Self-determination of individuals with developmental disabilities or mental retardation, and d) maximization of finances, state and federal moneys, and other resources.

This Five Year Plan was also developed to satisfy both the Makin Lawsuit Settlement, and the Olmstead Decision requirements, and is being used as the planning document for both.

Implementation of the 5-Year Plan required the Developmental Disabilities Division to first “operationalize” the concepts of self-determination and person-centered planning. Secondly, the Waiver Renewal was utilized to fund these tasks. Additionally, the Waiver Renewal supports individual independence. The Waiver Renewal was resubmitted to the Center for Medicare and Medicaid (CMS) in March, 2002, with an anticipated implementation date of February, 2003.

Finally, a summary of the outcome measures which were to be completed in 2002 (highlighted), and all years prior to these dates, are listed by category and completion date.

REPORT TO THE LEGISLATURE

IN COMPLIANCE WITH SENATE CONCURRENT RESOLUTION NO. 151, S.D. 1

Requesting the Department of Health to submit to the Legislature a report on the statewide, comprehensive, strategic plan for services and supports for individuals with developmental disabilities or mental retardation (DD/MR), its implementation, including recommendations for statutory amendments, if any.

INTRODUCTION

Senate Concurrent Resolution 151, S.D. 1, 1999, requested the Department of Health to develop and implement a five-year statewide, comprehensive strategic plan for services and supports for individuals with developmental disabilities or mental retardation prior to the regular session of 2001.

In developing the plan, the Department of Health was required to solicit input from individuals with developmental disabilities or mental retardation, parents or family members of individuals with developmental disabilities or mental retardation, private and public agencies, the State Planning Council on Developmental Disabilities, the University of Hawaii Center on Disability Studies, and the Hawaii Disabilities Rights Center (formerly the Protection and Advocacy Agency of Hawaii). The Department of Human Services and the collective bargaining exclusive representatives of its employees were also required to participate in the development and implementation of the plan.

The statewide, comprehensive strategic plan includes an assessment of the current system, a vision for and a philosophy of the future of developmental disabilities services in Hawaii, and outcome-based measures that include outcome statements, target areas, performance targets, milestones, and strategies to address: a) The provision of long-term care services; b) The waitlist for services; c) self-determination of individuals with developmental disabilities or mental retardation; and d) The maximization of finances, state and federal moneys, and other resources.

Finally, Senate Concurrent Resolution 151, S.D. 1, 1999, requested that the Director of Health submit to the Legislature a report on the plan and its implementation, including recommendations for statutory amendments, if any, prior to the convening of the Regular Sessions of 2002, 2003, 2004, 2005, and 2006. This report covers year 2002.

5-Year Strategic Plan Development

This five-year strategic plan was also developed to satisfy both the Makin Lawsuit Settlement, and the Olmstead Decision requirements, and was being used as the planning document for both. Currently, the State has completed its Olmstead plan. The Olmstead Plan will be addressed in addition to this years strategic plan, and as thus is not represented here.

The Makin Lawsuit Settlement agreement provides that: 1) the State of Hawaii will provide appropriate and needed home and community services to at least 700 qualified people with

developmental disabilities or mental retardation from the wait list for Medicaid funded home and community based services by June 30, 2003, subject to legislative appropriations and approval by the federal Centers for Medicare and Medicaid Services (formerly known as the Health Care Financing Administration or HCFA); 2) the State of Hawaii will not seek to change the statutory definition of mental retardation or developmental disabilities in chapter 333F, Hawaii Revised Statutes, and the State will not impose an age or intelligence quotient limit on the receipt of home and community based services; 3) the State of Hawaii will admit qualified people to the services using person-centered planning and community based services consistent with Hawaii Revised Statutes 333F; 4) the priorities of admission of people to services will follow the present admission policy of November, 1998; 5) the State of Hawaii will provide Medicaid funding for level of care evaluations for admissions to services for those wait listed people who are Medicaid eligible; 6) the State of Hawaii will send out a letter to each person on the wait list informing them of their due process rights; 7) by December 31, 2001, the State of Hawaii will develop a comprehensive plan to move the wait list at a reasonable pace after June 30, 2003. The State of Hawaii will obtain public participation in the development of the plan.

The Makin Settlement agreement requirements have been addressed in the 5-Year Plan's Outcome Measures (See Appendix A), and the Developmental Disabilities Division's Report to the Legislature on the Makin Settlement for FY 2002.

Act 133, Hawaii Revised Statutes, 1998, defines the parameters of the Developmental Disabilities system of supports and services, where a) all supports and services shall be administered or provided based on a person-centered plan, which resulted from client choices and decision-making that allowed and respected self-determination; b) the amount of dollars available to the individual to effectuate the individualized service plan must be identified; and c) individuals with developmental disabilities must be allowed to direct the expenditure of the identified funds. Hawaii thus became the first state in the nation to have the concepts of self-determination and person-centered planning incorporated into their Developmental Disabilities law (Chapter 333F, Hawaii Revised Statutes). The driving principles behind Act 133 are to: 1) maximize flexibility and choice, and 2) maximize relationships and community membership.

Year 2002 Update

The Developmental Disabilities Division's initial task was to "operationalize" the concepts and principles of self-determination and person-centered planning by: 1) Individualizing consumer directed planning and services; 2) Individualizing budgets; 3) Supporting consumer direction and management of resources; 4) Restructuring provider network; and 5) Monitoring consumer outcomes.

The National Core Indicators Project (NCIP) is Hawaii's best and primary tracking measure. Annually, a random statewide sample of 500 individuals with developmental disabilities, participate in face-to-face interviews. The NCIP conducts an extensive record review and interviews individuals with developmental disabilities, families and service providers. The NCIP conducts survey research to include over 1,000 surveys to all guardians and all families of individuals with developmental disabilities living at home. The data from these extensive and thorough interviews and surveys are compiled and compared nationally with 26 other states, as

well as compared internally to measure year to year progress, areas of improvement and areas in need for improvement. Additional questions of specific interest to the DDD (e.g. use of medications, choice and control, etc.) are also administered. This sample represents approximately one quarter of the total DDD population, and is therefore considered a representative sample of the whole. The baseline measures provided in our 2002 outcomes are provided via this process.

Additionally, the main funding vehicle through which all the services are supported is the Medicaid Waiver Renewal (I.D. number 0013.90.R3). The number of individuals with DD/MR served by the current Waiver is depicted in Figure 1, along with individuals receiving services and supports through purchase of service. The Waiver will be operated by the Department of Health under the supervision of the Department of Human Services.

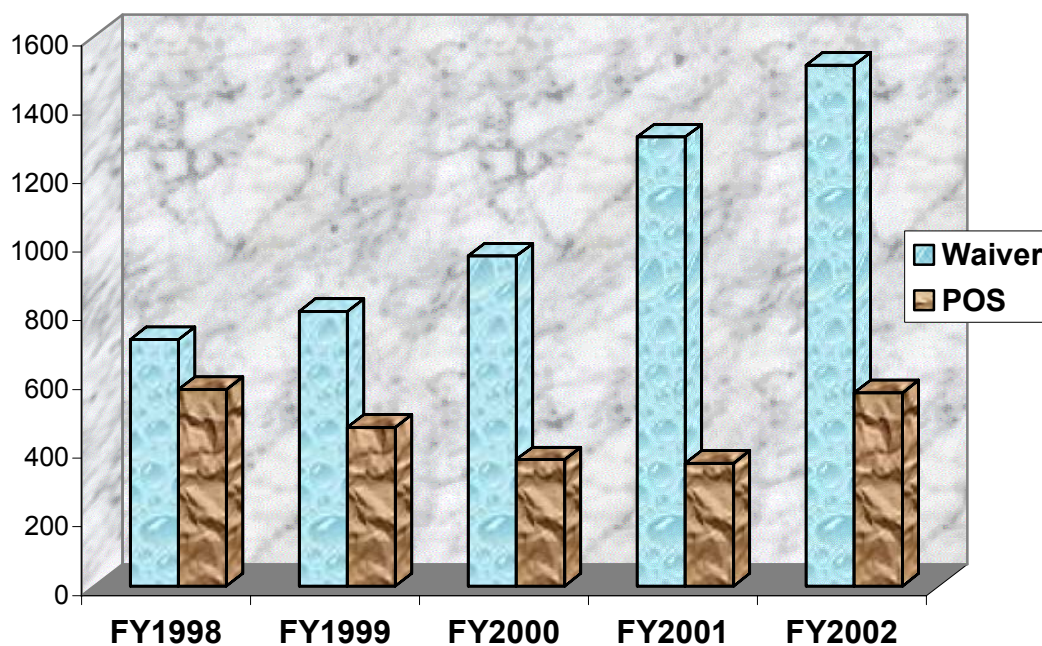


Figure 1. Individuals With DD/MR Served By The Waiver And Purchase of Service

The Waiver Renewal focuses on broad services that will allow individuals with DD/MR to achieve their desired outcomes, and will have distinct advantages for individuals with DD/MR such as: 1) Empowering of individuals; 2) Flexibility via the recognition of diverse lifestyles and needs of people; 3) Offering of lifestyle supports to a diverse population of unique individuals (rather than a compartmentalized service delivery system); 4) Enabling individuals to direct and

manage their resources according to their desired lifestyles; 5) Supporting public policy goals (Act 133 and Act 189); and 6) Shifting leadership from system centered to person centered via “circles” (other individuals close to the person with DD/MR).

Our current Waiver was approved from October 2002 through June 2005. A waiver renewal amendment will be presented this fiscal year to further operationalize consumer directed services and individualized budgets as outlined in this 5 Year Plan, and in accordance with Act 133.

Summary of Outcome Measures

A summary of the outcome measures which were to be completed in 2002 (highlighted) are listed by category and completion date in Appendix A. Outcome measures prior to 2002 are also listed by category and completion date in Appendix A. In the Commentary column, new additions, edits, and updates to previous years are in bold print.

The Developmental Disabilities Division met 50% of its 2002 outcome measures (6 out of 12). 79% of the Division’s 2001 outcome measures (19 out of 24) were updated.

Appendix A. DDD 5-Year Plan Outcomes with 7/02 and 12/02 Completion Dates

Outcome I-A: Individuals with DD live in residences of their choice with necessary supports.

A-1. Target Area: People with DD/MR will be living in own homes

Target Dates	Outcome Measures	Met Y/N	Responsible Party	Commentary
To be met in 2005	<u>A-1. Performance Target:</u> 70% of people receiving supports or services through the DDD, will be living in residences of their choice by 7/1/05.			Through the National Core Indicators Project's quality indicator assessment tool and process (26 participating states), Hawaii's main QA tool, the DDD samples 500 randomly selected consumers. This probe sample demonstrates 38% of our consumers report that they choose or pick the place where they live; and 40% report that they pick the people with whom they live. This representative sample demonstrates that we need to insure an additional 30% of the individuals supported by the DDD need to be living in residences of their choice by the year 2005.
To be met in 2003	<u>A-1. Milestone:</u> 50% of people receiving supports or services through the DDD will be living in residences of their choice by 7/1/03.			Through the National Core Indicators Project's quality indicator assessment tool and process (26 participating states), Hawaii's main QA tool, the DDD samples 500 randomly selected consumers. This probe sample demonstrates 38% of our consumers report that they choose or pick the place where they live; and 40% report that they pick the people with whom they live. This representative sample demonstrates that we need to insure an additional 10% of the individuals supported by the DDD need to be living in residences of their choice within the next year.

Target Dates	Outcome Measures	Met Y/N	Responsible Party	Commentary
Met on Due Date of July 2001	<u>A-1. Strategies:</u> a) Explore expanded use of State funded assistance for independent living arrangements based upon need	Y	DDSB CMISB	<ul style="list-style-type: none"> • The DDD has researched information related to the Section 8 Housing & Assistance Program, and the Department of Business & Economic Development's Housing & Community Development Corporation of Hawaii. A resource book has been prepared by CMISB. • Waitlist is closed at this time for the state level. DDSB has coordinated efforts with C&C Section 8 Housing Assistance Payment Program. • Case managers are provided ongoing information on the housing assistance resources that will support people in living in residences of their choice. Several clients have applied for Section 8 and are on the City's waitlist. • The State Council on Developmental Disabilities was awarded a contract to explore independent living arrangements & introduce appropriate legislation.
Schedule to be met on December, 2001	<u>A-1. Strategies:</u> a) Amend Waiver by 12/01 to support people living in their own home (paying bills, managing budget, home finding, etc.).	N	DDD	<ul style="list-style-type: none"> • The current Waiver was approved on October 25, 2002 by the Centers for Medicare & Medicaid (CMS). The Waiver includes specific language that will allow individuals with DD/ MR to make choices regarding the types of services that they need and supports independence. • A Waiver Amendment introducing additional consumer driven supports will be submitted in 2003.

Target Dates	Outcome Measures	Met Y/N	Responsible Party	Commentary
Met on Due Date of December 2001	b) Inform people of their rights, that they have a choice of: (i) whom they want to live with and (ii) where they want to live.	Y	CMIS QA	<ul style="list-style-type: none"> Individual's rights are addressed during the plan development of the Individual Service Plan. Activities to support self-advocacy, hiring self-advocate mentors, and creating tools to facilitate choice making, started January 2002. Self-advocate mentors will be hired by January 2003.
Scheduled to be met on December 2001	c) Obtain baseline by 12/01.	N	QA	<ul style="list-style-type: none"> A question asking more specifically "where" the individual with DD/MR wants to live (own home, rental alone, rental with others, with family, etc.) will be added in February 2003.
Met on Due Date of July, 2001	d) Explore expanded use of State-funded assistance for independent living arrangements based upon need.	Y	DDSB CMISB	<ul style="list-style-type: none"> The DDD has researched information related to the Section 8 Housing & Assistance Program, and the Department of Business & Economic Development's Housing & Community Development Corporation of Hawaii. A resource book has been prepared by CMISB. Waitlist is closed at this time for the state level. DDSB has coordinated efforts with C&C Section 8 Housing Assistance Payment Program. Case managers are provided ongoing information on the housing assistance resources that will support people in living in residences of their choice. Several clients have applied for Section 8 and are on the City's waitlist. The State Planning Council on Developmental Disabilities was awarded a contract to explore independent living arrangements & introduce appropriate legislation.

Outcome I-B: Persons will be safe and in good health.

B-1. Target Area: Abuse and Neglect

Target Dates	Outcome Measures	Met Y/N	Responsible Party	Commentary
To be met in 2005	<u>B-1. Performance Target:</u> Reduce cases of abuse and neglect to 0 by 7/1/05.			
To be met in 2003	<u>B-1. Milestones:</u> Reduce cases of abuse and neglect by 50% of baseline 7/03.			
Met on due date of July 2001	<u>B-1. Strategies:</u> a) Obtain baseline by 7/1/01.	Y	QA	<ul style="list-style-type: none"> Incident Reports on Waiver clients was categorized and hand counted by November, 2001 by the Developmental Disabilities Services Branch.
Scheduled to be met on July 2001	b) Centralize database for reports of injuries, alleged abuse & neglect.	N	DDIS	<ul style="list-style-type: none"> Database currently under revision to enhance automated tracking of current reports and measure incidences of abuse & neglect.
Met on Due Date of July 2001	c) Refine existing mechanism for receiving complaints from the public.	Y	QA	<ul style="list-style-type: none"> Baseline for report was completed for 6/30/02. Copies of incident reports have been sent to QA's DD Ombudsman Office for tracking and analysis, reflecting 2-4 allegations of abuse and neglect per quarter.
Scheduled to be met on July, 2001	d) Implement & track follow-up on alleged reports of abuse & neglect.	Y	QA	<ul style="list-style-type: none"> Complaints & tracking process in place 11/02. Office of DD Ombudsman piloted and implemented full scale on 11/02.
Met on Due Date of July 2001	e) Recommend criminal investigation for any supported cases of abuse & neglect.	Y	QA CMISB	<ul style="list-style-type: none"> Current practice. CMISB draft of policies & procedures are completed and being reviewed.

Target Dates	Outcome Measures	Met Y/N	Responsible Party	Commentary
Met on Due Date of December 2001	f) Require criminal history checks for all direct support workers contracted by the DDD.	Y	DDD CMIS	<ul style="list-style-type: none"> • DHS requirement for direct support workers under the Waiver. • POS contract requirement for all staff having direct contact with clients.
Scheduled to be Met on December 2001	g) Require education on individual rights & responsibilities for direct support workers.	N	DDD	<ul style="list-style-type: none"> • Required in Waiver contracts (Policies & Procedures). • Amendment to strategy: Assure providers educate direct support workers on individual rights by placing statement in scope of services in contract. Will present to the DDD Policy Advisory Committee for approval.

B-2. Target Area: Injuries

Target Dates	Outcome Measures	Met Y/N	Responsible Party	Commentary
To be Met in 2005	<u>B-2. Performance Target:</u> Reduce injuries to 50% of baseline by 7/05.			
To be Met in 2003	<u>B-2. Milestone:</u> Reduce injuries to 20% of baseline by 7/03.			

Target Dates	Outcome Measures	Met Y/N	Responsible Party	Commentary
Met on Due Date of July 2001	<u>B-2. Strategies:</u> a) Obtain baseline by 7/1/01.	Y	QA	<ul style="list-style-type: none"> Incident Reports on Waiver clients was hand counted in November, 2001. Complaints & tracking process complete at this time. Baseline reflects an average of 16 reported injuries per month.
Scheduled to be Met on July 2001	b) Centralize database for reports of injuries, & alleged abuse & neglect.	N	QA	<ul style="list-style-type: none"> Database is being revised to enhance automated tracking of current reports and measure injuries.
Scheduled to be Met on July 2001	c) Review trend on a quarterly basis for preventive action by 7/1/01.	Y	QA	<ul style="list-style-type: none"> QA review process for the DDD completed in November, 2001. Ombudsman Office and CMISB report trends quarterly.

B-3. Target Area: Dental Care

Target Dates	Outcome Measures	Met Y/N	Responsible Party	Commentary
To be Met in 2005	<u>B-3. Performance Target:</u> 80% of individuals requiring dental services receive such services by 7/05.			

Target Dates	Outcome Measures	Met Y/N	Responsible Party	Commentary
To be Met in 2003	<u>B-3. Milestone:</u> 50% of individuals requiring dental services receive such services by 7/03.			
Met on Due Date of July 2002	<u>B-3. Strategies</u> Obtain baseline by 7/1/02.	Y	QA	<ul style="list-style-type: none"> • Through the National Core Indicators Project's quality indicator assessment tool and process (26 participating states), Hawaii's main QA tool, the DDD samples 500 randomly selected consumers. This probe sample demonstrates 20% of sampled consumers had dental visits in the last 6 months. • New dental questions added to this years survey. No data available at the present time.

Outcome I-C: Individuals attain desired outcomes as detailed in their ISPs.

C-1. Target Area: Individual Outcomes

Target Dates	Outcome Measures	Met Y/N	Responsible Party	Commentary
To be Met in 2005	<u>C-1. Performance Target:</u> Based upon standardized outcomes measures, qualities of life for individuals with DD will improve by 20% over baseline by 7/05.			
To be Met in 2003	<u>C-1. Milestone:</u> Based upon standardized outcomes measures, qualities of life for individuals with DD will improve by 10% over baseline by 7/03.			
Met on Due Date of July 2001	<u>C-1. Strategies:</u> a) Obtain qualities of life baseline for a representative sample of individuals in the DD service system, utilizing a standardized tool.	Y	QA	<ul style="list-style-type: none"> • The National Core Indicators Project, quality indicator project process (26 states participating), is Hawaii's main Quality Assurance tool. We randomly select 500 consumers to participate in face to face interviews, observations, record review, and survey analysis. Hawaii's first year data analysis has been publicly presented statewide and results are available on the WEB at http://www.hsri.org/cip/cipresults.html
Met on Due Date of July 2002	b) Implement the Robert Wood Johnson self-determination pilot project through 7/1/02.	Y	CMIS	<ul style="list-style-type: none"> • POS contract executed for period July 1, 2001 through June, 2003 for the RWJ pilot areas of Kauai and West and North Hawaii continued to meet the RWJ pilot project's flexible use of funding streams.

Target Dates	Outcome Measures	Met Y/N	Responsible Party	Commentary
Met on Due Date of July 2001	c) Evaluate person-centered planning process on an annual basis thereby strengthening CM functions & responsibilities.	Y	QA CMIS	<ul style="list-style-type: none"> As part of QA, process to review as part of CIP will be implemented starting 2/02, but will have no baseline for this year. Questions asking families/guardians to evaluate the person-centered planning process were added for 2002. CMISB will review the evaluation process with QA.
Met on Due Date of July 2002	d) Review and analyze all Developmental Disabilities Division's 5-Year Plan Self Determination outcome trends on a regular basis and take appropriate action. Implement by 7/1/02.	Y	DDD QA CMIS	<ul style="list-style-type: none"> DDD – 5 Year Plan is reviewed annually. DDD is in the process of renewing and enhancing the strategic plan. QA – 5 Year Plan is reviewed annually. CMISB – On-going implementation and annual revision of each of CMISB's unit's one year plans.
Met on Due Date of July 2001	e) Implement a more flexible Waiver by 12/31/01 that will support persons to attain their desired outcomes.	Y	DDD	<ul style="list-style-type: none"> The Waiver Renewal was submitted to the Centers for Medicare and Medicaid (CMS) in March, 2002, who has requested additional information and changes to the Renewal. The anticipated implementation date is now February, 2003. The Waiver includes specific language that will allow individuals with DD and/or MR to make choices regarding the types of services that they need and supports independence.

Outcome I-D: Individuals will have appropriate work and/or increased income.

D-1. Target Area: Work

Target Dates	Outcome Measures	Met Y/N	Responsible Party	Commentary
To be Met in 2005	<u>D-1. Performance Target:</u> 70% of people desiring work will have employment by 7/05.			
To be Met in 2003	<u>D-1. Milestone:</u> 50% of people desiring work will have employment by 7/03.			
Met on Due Date of July 2001	<u>D-1. Strategies:</u> a) Identify baseline by 7/1/01.	Y	QA	<ul style="list-style-type: none"> • CIP random sample of 500 individuals reflects that of those sampled, 1.8% work in the community and like their job. • Questions relating to work have been added to the 2002 CIP survey (i.e. Question on whether an individual in ADH would rather work)..
Met on Due Date of July 2001	b) Revise Waiver definition of Supported Employment.	Y	DDD	<ul style="list-style-type: none"> • The Waiver definition of Supported Employment was revised to include: 1) Job Development; and 2) Job Placement by private providers.

Outcome I-F: Individual, with the help of family or supports as necessary, will develop their self-determined plans.

F-2. Target Area: Person-centered Planning documentation

Target Dates	Outcome Measures	Met Y/N	Responsible Party	Commentary
To be Met in 2005	<u>F-2. Performance Target:</u> 100% of sampled individualized service plans will document that individuals control, direct, and manage their plans.			
To be Met in 2003	<u>F-2. Milestone:</u> Annually, 100% of service plans document that individuals designed their plans.			
Met on Due Date of December 2001	<u>F-2. Strategies:</u> c) Person-Centered Planning guidelines for individuals and stakeholders will be made available by 12/31/02.	Y	CMIS	<ul style="list-style-type: none"> • Person centered guidelines for case managers were issued in 2/01. • Final draft of a handbook on person centered guidelines for parents and stakeholders will be completed in 12/01. • Handbook on person-centered guidelines for parents and stakeholders was completed in January 2002. • Handbook on person-centered guidelines for Individuals (self-advocates) was completed in January 2002.

Outcome I-G: Individuals will fully participate in the design and development of the DDD's system of supports.

G-1. Target Area: Policy Advisory Committee

Target Dates	Outcome Measures	Met Y/N	Responsible Party	Commentary
To be Met in July 2005	<u>G-1. Performance Target:</u> By 7/05, 30% of Policy Advisory Committee membership will be individuals with developmental disabilities and 30% family members.			
Met on Due Date of July 2002	<u>G-1. Milestones:</u> a) By 7/02, individuals with developmental disabilities will be members of the Policy Advisory Committee.	Y	DDD	<ul style="list-style-type: none"> • Waiver Policy Advisory Committee was established in April, 2002, consisting of about 50% individuals with developmental disabilities and family members. • The DDD is also soliciting membership from individuals with DD/MR and family members for a larger, general Policy Advisory Committee, to give input on DD matters and policies.
Scheduled to be Met on July 2002	b) By 7/02, Case Management and Information Services Branch will hire an individual as a mentor to assist other individuals with developmental disabilities on person centered planning.	N	CMIS	<ul style="list-style-type: none"> • Interviews were completed in October, 2002. • By January 1, 2003, mentors will be on board as staff.

G-2. Target Area: Developmental Disabilities Division Administration

Target Dates	Outcome Measures	Met Y/N	Responsible Party	Commentary
To be Met in 2005	<u>G-2. Performance Target:</u> By 7/05, an individual with developmental disabilities will be hired to provide technical assistance, community organizing, and policy advisement.			
Met on Due Date of July 2002	<u>G-2. Milestone:</u> By 7/02, Developmental Disabilities Division will hire a person with developmental disabilities.	Y	DDD	<ul style="list-style-type: none">• An individual with developmental disabilities was hired in February, 2002 and is currently employed as a DD/MR self-advocate on an emergency hire exempt basis.

Outcome II-B: Individuals in Long Term Care facilities will have the option to choose support services in the community.

B-1. Target Area: Individuals with developmental disabilities in Long Term Care facilities

Target Dates	Outcome Measures	Met Y/N	Responsible Party	Commentary
To be Met in 2005	<u>B-1. Performance Target:</u> By 7/05, all individuals with developmental disabilities in Long Term Care facilities will have an individualized service plan.			
Scheduled to be Met in July 2002	<u>B-1. Milestones:</u> By 7/02, 20% of individuals with developmental disabilities in Long Term Care facilities will have an individualized service plan.	N	CMIS	<ul style="list-style-type: none"> • CMISB is presently contacting individuals with developmental disabilities in Long Term Care facilities. Due to the backlog of ISPs needed for individuals with developmental disabilities in the community, CMISB has extended this Milestone to 7/03.

Outcome II-C: Developmental Disabilities Division is reorganized to address long-term health supports of individuals with developmental disabilities and other identified populations.

C-1. Target Area: Organization of Developmental Disabilities Division

Target Dates	Outcome Measures	Met Y/N	Responsible Party	Commentary
Scheduled to be Met on July 2002	<u>C-1. Performance Target:</u> DDD is reorganized into a Long Term Health Supports Division by 7/02.	N	DDD	<ul style="list-style-type: none"> • The DDD has extended this performance target to 7/03.
Scheduled to be Met on July 2001	<u>C-1. Milestone:</u> Complete reorganization proposal by 7/01.	N	DDD	<ul style="list-style-type: none"> • White paper to be submitted by 12/02.
Met on Due Date of July 2001	<u>C-1. Strategies:</u> a) Implement Memorandum of Agreement between DHS and DOH to provide DOH with authority to manage the MR/DD Waiver.	Y	DDD	<ul style="list-style-type: none"> • The Memorandum of Agreement was signed and became effective on October 3, 2001.
Scheduled to be Met on January 2002	b) Submit proposal for State approval by 1/1/02.	N	DDD	<ul style="list-style-type: none"> • Date has been revised to 2003.

Outcome II-D: Developmental Disabilities Division's 5-Year Plan Outcomes are attained.

D-1. Target Area: Implementation of Plan

Target Dates	Outcome Measures	Met Y/N	Responsible Party	Commentary
To be Met in 2005	<u>D-1. Performance Target:</u> 100% of Developmental Disabilities Division's Plan outcomes are attained by 7/05.			
To be Met in 2003	<u>D-1. Milestone:</u> 100% of Developmental Disabilities Division's milestones are attained by 7/03.			
Scheduled to be Met on July 2002	<u>D-1. Strategies:</u> d) Developmental Disabilities Division will conduct a self-assessment by 7/02 and apply for the Hawaii State Award for Excellence by 7/03. (This local award is based on the Malcolm Baldrige National Quality Award, coordinated by the Chamber of Commerce, and endorsed by the Governor).	N	DDD	<ul style="list-style-type: none"> The DDD has moved these dates back one year.

Outcome III-A: The waitlist for services will move at a reasonable pace.

A-1. Target Area: Home & Community Based Services for the MR/DD Waiver

Target Dates	Outcome Measures	Met Y/N	Responsible Party	Commentary
To be Met in 2005	<u>A-1. Performance Targets:</u> By 7/05, 1,000 waitlisted individuals will receive MR/DD Waiver services.			
To be Met in 2005	By 7/05, individuals will receive services within one year of placement on the DD waitlist.			
Scheduled to be Met in July 2001	<u>A-1. Milestones:</u> By 7/01, 1,449 individuals will receive HCB Waiver services.	N	CMIS	<ul style="list-style-type: none"> ● 1333 individuals received HCB Waiver services by 7/01. Original estimates for waiver admission in the previous fiscal year was approximately 100 above target. In FY '01, 273 were admitted, which met the target of 260 admissions.
Scheduled to be Met in July 2002	By 7/02, 1,709 individuals will receive HCB Waiver services.	N	CMIS	<ul style="list-style-type: none"> ● In FY '02, 688 individuals were on the waitlist. Approximately 61% (423), many of which are children in the DOE system, chose to defer admissions to the Waiver in this fiscal year. 1,560 individuals received HCB services by 7/02.

A-2. Target Area: Purchase of Services

Target Dates	Outcome Measures	Met Y/N	Responsible Party	Commentary
To be Met in 2005	<u>A-2. Performance Target:</u> By 7/1/05, and on an annual basis, 50% of those individuals waitlisted for Purchase of Service funded services will receive services.			
Met on Due Date of July 2002	<u>A-2. Milestones:</u> By 7/1/02, on an annual basis, 25% of those individuals waitlisted for Purchase of Service funded services will receive services.	Y	CMIS	<ul style="list-style-type: none"> The waitlist for Purchase of Service funded services has been reduced by 30% for FY 2002, from 767 to 533 individuals.